

Accessibility

ParksPilot is built for every resident, including people who use screen readers, keyboards, magnification, or voice control. The product is designed and built to conform to the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA, the standard the Department of Justice's 2024 rule under Title II of the Americans with Disabilities Act requires of state and local government web services.

If you encounter an accessibility barrier anywhere in ParksPilot, tell us at parks@parkspilot.com. Reports go directly to the people who build the product, and fixing them is treated as priority work.

Accessibility Conformance Report

Based on ITI VPAT® Version 2.5, WCAG edition. Report date August 2026, covering the production release of August 19, 2026. Prepared by Kahnputers LLC as a self-assessment.

Evaluation methods

Automated audit with axe-core 4.10 running the WCAG 2.0 and 2.1 Level A and AA rulesets against the production application on ten representative pages, including the availability calendar in its populated state, the booking form, the payment page, resident lookup, the permit application, and the staff portal. Manual inspection of keyboard operation, focus order and visibility, the skip link, ARIA grid semantics, live region announcements, image text alternatives, document language, and form autocomplete metadata. The audit found one defect, a low-contrast legend marker, which was corrected and redeployed the same day; the tables below reflect the product after that correction.

Payment card fields are rendered by Stripe inside the checkout page. That component is developed and documented by Stripe, which publishes its own accessibility conformance information; it is outside the scope of this report.

Terms

Supports: the product has at least one method that meets the criterion without known defects. **Not Applicable:** the criterion is not relevant to the product. Partially Supports and Does Not Support would be used where applicable; no criteria currently carry those ratings.

Table 1: WCAG 2.1 Level A success criteria

Criteria	Conformance	Remarks and explanations
1.1.1 Non-text Content	Supports	All informative images carry text alternatives; decorative marks are hidden from assistive technology.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The product contains no audio or video content.
1.2.2 Captions (Prerecorded)	Not Applicable	No prerecorded media.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	No prerecorded media.
1.3.1 Info and Relationships	Supports	Semantic headings, lists, and labeled form fields throughout; the availability calendar is a native ARIA

Criteria	Conformance	Remarks and explanations
		grid with per-day labels.
1.3.2 Meaningful Sequence	Supports	Reading and focus order follow the visual order.
1.3.3 Sensory Characteristics	Supports	Instructions never rely on shape, size, or position alone.
1.4.1 Use of Color	Supports	Availability states pair color with text and markers; status is never conveyed by color alone.
1.4.2 Audio Control	Not Applicable	No audio plays.
2.1.1 Keyboard	Supports	The full resident flow and staff portal operate by keyboard, including the availability calendar.
2.1.2 No Keyboard Trap	Supports	No traps; dialogs return focus on close.
2.1.4 Character Key Shortcuts	Not Applicable	No single-character shortcuts are defined.

Criteria	Conformance	Remarks and explanations
2.2.1 Timing Adjustable	Supports	The interface imposes no time limits. Reservation holds pending payment are a server-side business rule communicated on screen.
2.2.2 Pause, Stop, Hide	Not Applicable	No moving, blinking, or auto-updating content.
2.3.1 Three Flashes or Below Threshold	Supports	Nothing flashes.
2.4.1 Bypass Blocks	Supports	A skip link is the first focusable element on every page.
2.4.2 Page Titled	Supports	Pages carry descriptive titles including the city name.
2.4.3 Focus Order	Supports	Focus order matches the task order.
2.4.4 Link Purpose (In Context)	Supports	Link text describes its destination in context.
2.5.1 Pointer Gestures	Supports	All interaction is single-pointer; no

Criteria	Conformance	Remarks and explanations
		path-based gestures.
2.5.2 Pointer Cancellation	Supports	Standard activation on pointer release.
2.5.3 Label in Name	Supports	Accessible names contain the visible label text.
2.5.4 Motion Actuation	Not Applicable	No motion-based input.
3.1.1 Language of Page	Supports	The document language is declared.
3.2.1 On Focus	Supports	Receiving focus never changes context.
3.2.2 On Input	Supports	Changing a setting never changes context without an explicit action.
3.3.1 Error Identification	Supports	Form errors are described in text and announced through an alert region that receives focus.
3.3.2 Labels or Instructions	Supports	Every input has a visible label;

Criteria	Conformance	Remarks and explanations
		required fields are marked and helper text explains expectations.
4.1.1 Parsing	Supports	Markup is free of duplicate-attribute and nesting defects.
4.1.2 Name, Role, Value	Supports	Interactive elements are native controls or carry complete ARIA semantics; verified by automated audit.

Table 2: WCAG 2.1 Level AA success criteria

Criteria	Conformance	Remarks and explanations
1.2.4 Captions (Live)	Not Applicable	No live media.
1.2.5 Audio Description (Prerecorded)	Not Applicable	No prerecorded media.
1.3.4 Orientation	Supports	The layout is responsive and works in any orientation; nothing is locked.
1.3.5 Identify Input Purpose	Supports	Personal-data fields carry HTML autocomplete tokens across booking, permits, and lookup.
1.4.3 Contrast (Minimum)	Supports	Audited with axe-core across the product. One

Criteria	Conformance	Remarks and explanations
		legend marker below threshold was found in the August 2026 audit and corrected the same day.
1.4.4 Resize Text	Supports	Text scales to 200 percent without loss of content or function.
1.4.5 Images of Text	Supports	No images of text are used; logos are exempt.
1.4.10 Reflow	Supports	The layout reflows to a 320 CSS pixel viewport without two-dimensional scrolling; wide tables scroll within their own region.
1.4.11 Non-text Contrast	Supports	Focus indicators and control boundaries meet 3:1 against adjacent colors.
1.4.12 Text Spacing	Supports	No fixed-height text containers; spacing overrides do not clip content.
1.4.13 Content on Hover or Focus	Not Applicable	No content appears on hover or focus.
2.4.5 Multiple Ways	Supports	Pages are reachable through the persistent navigation and through listing pages.
2.4.6 Headings and Labels	Supports	Headings and labels describe their sections.
2.4.7 Focus Visible	Supports	A two-pixel high-contrast focus ring is applied globally and never removed.
3.1.2 Language of Parts	Not Applicable	Content is in a single language.

Criteria	Conformance	Remarks and explanations
3.2.3 Consistent Navigation	Supports	Navigation is identical across pages within each portal.
3.2.4 Consistent Identification	Supports	Components with the same function are identified consistently.
3.3.3 Error Suggestion	Supports	Validation messages state what to correct.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	Payment follows a reviewable summary and a deliberate confirmation action; reservations can be looked up and cancelled online within the posted window.
4.1.3 Status Messages	Supports	Dynamic status is announced through alert and live regions without moving focus.

This report is a self-assessment prepared by Kahnputers LLC on the basis of the evaluation methods described above. It reflects the product as of the report date; the product is under active development, and material changes are re-evaluated against the same rulesets before release.

 ParksPilot is a product of Kahnputers LLC.

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